

Eye – Partnership Programme Monthly Report – End February

The table below provides details about the 10 work-streams that have been agreed by the Eye Partnership as a result of the Locality Matters report it commissioned. It will be updated monthly to enable the Partnership Steering Group and its constituent members (County, District and Town Councils) to review progress and take corrective action as required.

Highlight Report

<u>General comments</u>	<p>Positive Partnership Steering Group on 27th February agreed to meetings every two months to oversee the implementation of the work-stream plan. New CEO of the District Council visited Eye with ETC Members. Considerable staff resources now being allocated by County Council, District Council, Clinical Commissioning Group and Community Action Suffolk. Presentation to be made to ETC regarding first 6 months progress in March or April and thereafter quarterly. Bid for funding from DCLG was not successful. It is acknowledged that communication within ETC and the Eye Community about the work need improving.</p>
<u>Work-stream 1</u> Airfield Business Park	<p>Positive meeting between BMSDC and ETC on 16/1 and follow up meeting to discuss details on 31/12. Agreed that DC would lead on an event for business park occupiers to explore barriers to business and ETC would lead on an event to look at visitors for Eye based businesses. Both to be held by the end of April.</p>
<u>Work-stream 2</u> <u>Major Residential development</u>	<p>Positive meeting between BMSDC and ETC on 16/1 which agreed to examine how to engage local people to shape reserved matters and to review whether Section 106 can be amended.</p>
<u>Work-stream 3</u> <u>Hartismere</u>	<p>Good meeting with CCG, NHS Property services and Community Health January 2017. The issue of Hartismere's underuse is now on their agenda and will be taken forward in the context of revised operating models as a result of a new multi agency provider contract. Follow up meeting with Mark Cooke who has been identified as CCG lead on this issue. Agreed to prepare a business case for the better use of the £ the CCG spend on keeping the building half empty.</p>
<u>Work-stream 4</u> <u>Older People</u>	<p>Following a positive meeting with local community and voluntary sector providers in December an action plan has been developed. A bid submitted for DCLG funding to help implement it was subsequently submitted but was not successful. A further meeting with local groups is being held on 21st March and will focus on attracting more volunteers, funding and other support from CAS. The Eye area social care and community health integration project includes partner representatives from SCC, BMSDC and ETC and is actively examining how the integrated public services can be linked more effectively with community and voluntary services.</p>
<u>Work-stream 5</u> <u>Younger people</u>	<p>A good meeting with local group leaders was held on 25/1 and a number of initial actions agreed some of which are being implemented by The Forge Church. Gareth Moir of SCC is leading this work-stream. The actions will be considered further at the meeting on 21st March.</p>
<u>Work-stream 6</u> <u>Vulnerable families and</u>	<p>No action on this work-stream.</p>

<u>adults</u>	
<u>Work-stream 7 Governance</u>	Some partnership issues are currently being addressed. Communications becoming critical - need some resources to develop the website as the basis of this.
<u>Work-stream 8 Shaping a Thriving Market Town</u>	An event is being planned for the first week in April to discuss a vision for the town and its promotion with businesses and other interests which rely in visitors. Discussions being held between ETC and BMSDC about the future of the Paddocks.
<u>Work-stream 9 Public Realm</u>	Waiting the outcome of the initiative by BMSDC to localise maintenance across the public estate.
<u>Work-stream 10 Resources Plan</u>	Substantial staffing resources now committed by SCC, BMSDC, ETC, CAS and CCG. Bid for resources for a community hub and co-ordinator not successful. Commitment from BMSDC to look at how Eye can influence decisions on S106 and CIL. Other funding for projects being examined.

Draft Mission statement:

Our collective mission is to bring service users, volunteers and publicly funded services together to plan and provide the most sustainable and individually-tailored support in a time of shrinking public finances. Our underpinning values and beliefs are:

1. Independent living is preferable to institutional care.
2. The community has an increasingly important role to play.
3. Services should be planned and provided as locally as possible.
4. Prevention is cheaper and better than cure.
5. Integration is better than separation.

Work-streams

The following work-streams were identified in the Locality Matters report commissioned by the core partners – Eye Town Council, Babergh and Mid Suffolk District Council and Suffolk County Council. The partners are committed to implementing the actions agreed in each of these work-streams to improve life and the environment for the people of Eye (and surrounding areas).

Work-stream 1	Airfield Business Park
<p>Strategic context (what can be influenced and what can't/what's already happening elsewhere at strategic level and how does Eye feature in the bigger picture/who is best placed to progress action?)</p>	<p>Full consultation on the draft Joint Local Plan will occur most probably in summer 2017, so there will be the opportunity for the partnership to be formally involved in the process. Tom Barker (Assistant Director for Planning for Growth) agrees that there is a clear rationale for commencing an early discussion with the Partnership which will pick up the issues identified (how we influence design, the mix of housing, the strategic infrastructure issues, the connectivity and opportunities provided to existing businesses, how the new income is committed, etc).</p> <p>The current strategic housing and employment assessment could allocate both employment development and further housing on the airfield. While Eye is not explicitly recognised as a growth hub NALEP would welcome proposals around the development of former airfields preferably a strategic approach to a few sites bringing out opportunities and constraints.</p> <p>A consultation process is planned for summer 2017 on the draft Local Plan.</p> <p>SCC is preparing Infrastructure Plan – investment in A140 may not be a priority- but note that Long Stratton is a growth location also on the A140 with a traffic problem. Suffolk 'Growth' Group is looking at investment deficits in the County.</p>
<p>Why are we doing it?</p>	<ol style="list-style-type: none"> 1. To allow local people (businesses on the site and the wider community) to have more of say in the way the Airfield development moves forward. (Rightly or wrongly there is a sense that this has not happened to the extent that is desired thus far.) 2. To address the needs of the existing business on the site. 3. To engage those businesses in helping to achieve other objectives e.g. offer work experiences and apprenticeships and/or sponsorship.
<p>What does success look like?</p>	<p>An expanded business park that functions effectively, meets some of the needs for economic development in the wider area, has no detrimental impact on (in terms of environmental impact or restrictions on access to the town for example) but has productive links with the wider Eye community.</p>
<p>How will be go about achieving it?</p>	<ol style="list-style-type: none"> 1. Meet existing businesses to identify existing problems. 2. Agree with MSDC and SCC Highways on master planning and hold appropriate events with businesses and landowners 3. Work with other infrastructure suppliers on problems such as Broadband. 4. Identify what businesses can do for Eye. 5. Identify how NALEP can help implementation 6. Give the wider Eye community the opportunity to influence plans and ensure a community a response to the consultation draft local plan. 7. Agree how the allocation of section 106 funding will be determined and what the funding will be used for.
<p>Who will be involved?</p>	<p>MSDC planners and ED staff/NALEP/SCC Highways/Businesses on the site/Chamber of Commerce/ETC/Local people.</p>
<p>Constraints</p>	<p>Current reappraisal of development options, current assessment of Suffolk wide infrastructure requirements, low priority for improvements expenditure.</p>

Resources required	Staff support from MSDC planners, MSDC ED, SCC Highways and NALEP. Event enabling.
Progress so far	<ol style="list-style-type: none"> 1. Met Jim Mann and Simon (Permastore) who identified broadband, links with the school and access to A140 as current constraints, indicated a willingness to work with the school and others to provide local work opportunities and agreed they would host a workshop for existing businesses on the site to discuss above issues. 2. Met NALEP who would support a piece of work to look at needs of a group of former WW2 airfields in the area and have gap funded infrastructure costs elsewhere. 3. The following agreed with Tom Barker: There is time for some informal consultation prior to the local plan being published for formal consultation. <ul style="list-style-type: none"> • A meeting with somebody from strategic planning policy will be arranged to discuss. • An event focused on the business park covering planning and economic development will be discussed on the 31st January • An event will be arranged to allow the community to influence reserve matters details on the major residential development • Further consideration will be given to a study of Eye and possibly other former airfields in the area. • Mechanisms will be considered to establish a process to involve the community on defining the use of section 106 and CIL and maintain a log of already available, pipeline and possible future developer contributions. This is will be developed alongside the District Council's development of its approach to CIL. • How can the A140 constraints/required improvements can be clearly identified from SCC modelling? 4. Delia Cook BMSDC is arranging an event for businesses on the airfield business park to be held in April and supported by the chamber of commerce and NALEP.
Next steps	<ol style="list-style-type: none"> 1. Follow up and implement the activities agreed above.

Work-stream 2	Major residential development
Strategic context (what can be influenced and what can't/what's already happening elsewhere at strategic level and how does Eye feature in the bigger picture/who is best placed to progress action?)	<p>Outline planning permission already granted for about 270 houses and related development south of Eye.</p> <p>There could be more development added through the current review of the Local Plan.</p> <p>A strategic review of housing allocations is going on as part of the new District wide local plan.</p> <p>There is a feeling that Eye has not been involved as it should have been in</p>

	<p>shaping this development.</p> <p>There is a review of the District Council's development control service to improve delivery and local engagement.</p> <p>Full consultation on the draft Joint Local Plan will occur most probably in summer 2017, so there will be the opportunity for the partnership to be formally involved in the process. Tom Barker (Assistant Director for Planning for Growth) agrees that there is a clear rationale for commencing an early discussion with the Partnership which will pick up the issues identified (how we influence design, the mix of housing, the strategic infrastructure issues, the connectivity and opportunities provided to existing businesses, how the new income is committed, etc).</p>
Why are we doing it?	To ensure that the residential development is shaped by the Eye community and includes the development it wants (for example the mix of housing including affordable and the provision of facilities such as shopping).
What does success look like?	A development which meets the needs of the Town and does not cause any detrimental impacts.
How will we go about achieving it?	Respond to the consultation draft local plan and work the DC Planners to agree how the Eye community will play an active part in shaping the development.
Who will be involved?	MSDC/ETC/local people
Constraints/Risks	The Local Plan process
Resources required	To implement agreed consultation and engagement
Progress so far	<ul style="list-style-type: none"> • District Council planners have indicated a willingness to consult the community in advance of and with the consultation period of the local plan. The following was agreed with Tom Barker: • There is time for some informal consultation prior to the local plan being published for formal consultation. • A meeting with somebody from strategic planning policy will be arranged to discuss. • An event will be arranged to allow the community to influence reserve matters details on the major residential development. • A discussion will be arranged with Steve Stroud to discuss the potential of developing the allotments. – this has been held. • The opportunity to slightly vary or qualify the terms of the section 106 agreement on the major residential development will be considered. • Mechanisms will be considered to establish a process to involve the community on defining the use of section 106 and CIL and maintain a log of already available, pipeline and possible future developer contributions. This will be developed alongside the District Council's development of its approach to CIL.
Next steps	Implement the steps agreed above.

Work-stream 3	Hartismere Well-Being Centre
Strategic context (what can be influenced and what can't/what's)	Use of Hartismere should be linked to strategic commitment within Suffolk to integrate health and social care which has been endorsed by the Health and Wellbeing Board and with the integration of provider activity through

already happening elsewhere at strategic level and how does Eye feature in the bigger picture/who I best placed to progress action?)	<p>the Alliance contract.</p> <p>South Norfolk has no plans to commission or use services provided at Hartismere.</p>
Why are we doing it?	<ol style="list-style-type: none"> 1. To ensure that residents of Eye (and the surrounding area) have access to a range of social and medical care (probably in the form of outreach clinics) that minimises the need for long journeys to services and facilities in Ipswich and elsewhere and that Hartismere provides accommodation for these services whenever possible. 2. To reduce current waste in the use of a public resource.
What does success look like?	Local people are more satisfied with medical services and commissioners and providers consider that these services are provided in a cost-effective way. This may involve utilising the full capacity of Hartismere which may function as a medical village with a range of outreach clinics for Eye and the wider area.
How will be go about achieving it?	<ol style="list-style-type: none"> 1. Investigate and map the plans of statutory agencies to identify what they mean for the Eye area and Hartismere. 2. Develop a vision for the centre involving user representatives and front line staff. 3. Identify the gaps between the plans and the vision 4. Engage NHS property to get buy in to the vision and a changed approach to managing the centre. 5. Develop a plan for the centre involving all relevant parties.
Who will be involved?	SCC and NHS staff developing integration plans, GP surgery, NHS Property services, Friends of Hartismere, wider community.
Constraints/Risks	Current plans to integrate and consolidate social care and health services. Future budget reduction proposals. NHS property attitudes and practices. No agreement from Norfolk CCGs to deliver services from Hertsmere. Despite representations particularly from the Local Health Centre Suffolk CCGs have not identified Hertsmere as a location for many specialist services.
Resources required	Support from the CCG and from NHS Property Co.
Progress so far	<ol style="list-style-type: none"> 1. Peter Gould and AR had a meeting with the IWSCCG, Suffolk Community Health and NHS Property in January 2017. The meeting identified the following actions to maximise the chances of increasing the use of Hartismere: <ul style="list-style-type: none"> • The CCG to work with the local community of Eye through AR (CB has since the call suggested Mark Cooke in redesign) along with other statutory providers and to be the link regarding Connect. To build upon the local community offer and well established links to develop resilient communities and support the Connect (Integrated Neighbourhood Teams) roll out. Need to focus on health profiling information previously requested by Helen Bowles to Public Health to determine local needs (links to frailty, elderly, vulnerable) identifying individuals in order to prevent deterioration much earlier on in their pathway and link back into social, health and wellbeing localized networks. • The formation of Alliance working across a number of providers

	<p>(IHT, NSFT, SCC, Suffolk GP Federation) may well lend itself in the longer term to consider what (if any services) could be provided within the local community for health and care. This would be reliant on financial viability and economies of scale to enable for this to be progressed. For example outpatient activity, unless this could be re-provided by other means i.e. assisted technology, etc. This was discussed with Nick Hulme on the 16/1/17 telecon.</p> <ul style="list-style-type: none"> • IB from Prop Co to consider how the property could be fully utilized as the occupancy is underutilized by health and care based upon current local needs. Therefore exploring other opportunities with local providers might be an option/consideration. This has been explored in the past and private providers have been put off due to relatively high rent with it being a new build, consideration is being given to sessional basis/room rental. <ol style="list-style-type: none"> 2. AR has met Friends of Hertismere who are developing a vision for the centre. 3. Richard Overall from NHS Property Services is currently assessing current occupancy and considering options to increase it. This has established that: <ol style="list-style-type: none"> a. Charging is based on a Suffolk wide assessment of rental value prepared by property consultants. Hertismere is towards the higher end of the scale because it is modern and has good standards. b. All the space is utilised but much of the clinical space is in sessional use a few times a week and therefore more sessions could be held. 4. AR has met the local health centre who have lobbied for more usage of Hartismere by consultants when proposals are made but without success currently.
Next steps	<ol style="list-style-type: none"> 1. Work with Mark Cooke nominated lead for IWSCCG and Ian Burns NHS Property Co and via the INT to investigate opportunities for additional clinical use of Hartismere. 2. Do more work with the Friends to develop a vision for the centre. 3. Continue to chase NHS Property to obtain costs for office use and obtain a list of occupiers.

Work-stream 4	Supporting older people to live independently
<p>Strategic context (what can be influenced and what can't/what's already happening elsewhere at strategic level and how does Eye feature in the bigger picture/who I best placed to progress action?)</p>	<p>There is a tremendous opportunity for the Eye Partnership to set out a case, to statutory providers, that if everyone works more closely together then the assets and capabilities in the town can be leveraged to have a positive impact on (reduced) demand for local health and social care services. strategic commitment within Suffolk to integrate health and social care which has been endorsed by the Health and Wellbeing Board.</p> <p>This should be linked to strategic commitment within Suffolk to integrate health and social care which has been endorsed by the Health and Wellbeing Board.</p> <p>Connect is a programme to integrate health and social care across Suffolk. Eye and the surrounding villages is one of 13 areas.</p>

	<p>There is a Suffolk Volunteering strategy – what does this mean in practice for Eye? The County Council are looking at the role of the Eye volunteering centre – implications for funding it? Increased resources for training volunteers.</p>
Why are we doing it?	<p>To ensure that older people in Eye get the best possible support to live independently in their homes and to reduce public sector costs.</p>
What does success look like?	<p>Statutory, voluntary and community providers of health, social care and related services work closely together to integrate their services and maximise their assets and capabilities to support people to live independently at the lowest cost to the public purse. The unique capabilities of the town in terms of third sector provision for older people will be further developed and fully utilised. The savings to the statutory sector will be identified and a proportion reinvested in the town.</p>
How will be go about achieving it?	<ol style="list-style-type: none"> 1. Identify relevant statutory sector service transformation proposals. 2. Identify the current activity in the VCS in eye 3. Identify the potential for improvements to current practice for both local VCS and statutory sector (not otherwise being addressed by service transformation proposals) 4. Identify the capacity/capability for more local VCS provision such as good neighbour schemes, befriending schemes 5. Identify training needs of volunteers.
Who will be involved?	<p>NHS commissioners, NHS providers, Housing providers, Voluntary sector operating in Eye, community capacity in Eye, service users.</p>
Constraints/Risks	<p>Service and budget reductions, lack of flexibility from statutory providers including CCGs, NHS providers and NHS Property services. The integration team and the GPs brought up geographic scope as an issue – they would prefer a wider area.</p>
Resources required	<p>Andy Robinson (ETC), Gareth Moir (SCC) and Zoey Banthorpe (BMSDC) leading with some support from Community Action Suffolk.</p>
Progress so far	<ol style="list-style-type: none"> 1. AR met Local Health Centre GPs and practice managers on the 14th November and identified a number of possible ways to improve referrals for community support. 2. AR, David Clarke (BMSDC) and Rachael Metson (SCC) are now attached to the Eye based integration group which agreed to work together to integrate the community offer into the integration plans with some practical activity. 3. AR and GM have held a workshop for a few community groups which support older people to identify what works and what gets in the way which agreed the following actions: <ul style="list-style-type: none"> • Hold events/make arrangements for the support groups in Eye to work together better. • Social events for people who are getting/need support – partly to make them aware of what else is available.

	<ul style="list-style-type: none"> • A timetable of activities being held in Eye • Information about the services being provided in Eye by organisations based outside. • Getting information about services being provided within Eye to organisations based outside it. • Introducing a social prescribing scheme • Introducing a good neighbour scheme or developing one from existing support groups • A hub to co-ordinate information and support • A form for GPs to complete having gained agreement from a patient to be referred to a community support group identifying what support is needed • A hub to allow GPs to secure support for hospitalised people to allow them to be released thereby reducing bed blocking. • More formal arrangements to hand over support from one organisation to another • Recruiting more volunteers • Providing health education to exiting support organisations and volunteers e.g. so they can spot danger signs earlier. • More affordable respite care. • More services at Hertismere. <p>4. Unsuccessful bid to DCLG Community Fund submitted to create community hub and put in place connectivity.</p>
Next steps	<ol style="list-style-type: none"> 1. A further event for local VCS providers to check the relevance of the actions agreed and focus on increasing volunteering to be held with CAS on 21st March. 2. Continue to implement the actions identifies above. 3. AR will look at social prescribing with East Suffolk DC. 4. RM/GM looking at funding for a good neighbour scheme. 5. DC/RM/AR to continue to attend CONNECT integration meetings. 6. Discuss with the 'Volunteer Centre' the opportunity to establish a community hub and look at alternatives for a community hub.

Work-stream 5	Engaging Younger People.
Strategic context (what can be influenced and what can't/what's already happening elsewhere at strategic level and how does Eye feature in the bigger picture/who I best placed to progress action?)	<p>Public Health is leading a physical activity questionnaire – what will that tell us about Eye?</p> <p>Public Health working on childhood obesity – implications for Eye?</p> <p>Gareth Moir working with Childrens Centres – implications for Eye?</p> <p>A youth voice programme is being funded – community engagement focus groups planned – including in Eye?</p> <p>Gareth Moir will work with Forge Church, the Mix and young people to co-produce improved youth provision.</p>
Why are we doing it?	To ensure that young people have and take advantage of a range of activities and opportunities.
What does success	Young people and adults feel young people have access to and are using

look like?	the activities and opportunities they need
How will be go about achieving it?	Engaging with young people and current young people's group leaders to identify and evidence needs. Develop proposals for new activities including making bids.
Who will be involved?	Local Group Leaders, young people.
Constraints/Risks	Need for private meeting spaces for CYP identified – Sure Start centre not appropriate.
Resources required	Gareth, Andy and Forge Church (funded by SCC)
Progress so far	<p>GM facilitated a small group to identify opportunities and agreed these actions:</p> <ul style="list-style-type: none"> • Conduct engagement with young people about need, to generate evidence - Becky and the Forge to carry out surveys with young people • Youth Voice opportunity - All to find volunteers/representatives for a group to investigate needs in more detail feedback with any participants for Gareth to arrange collective group. • Set up Email network for mutual support, info sharing Andy • The Offer of level 2 youth work training at The Mix in Stowmarket Gareth to get promotional material from distribution, places can be funded. • Look at creating an events diary via the Eye Town Council website Andy • Promotion - what can be done to promote activities in Eye better - to Eye and surrounding area. Andy to discuss with ETC • Detached young work - consider funding opportunities Gareth to explore funding, Becky has suggested that the Forge/The Base could carry this out. • Make contact with the schools to see how better links can be created Gareth and Becky to explore through existing contacts • Contact police to see how they can feed into this work stream Andy • Contact gym owner to see what they can contribute Andy • Invite other volunteers scouts, guides and those above to get involved with this work stream Gareth • Arrange to meet again in 6 weeks or so to consider evidence and progressing forward Gareth to circulate details
Next steps	<ol style="list-style-type: none"> 1. Follow up the actions above. 2. Check the actions with a wider group at the event on 21st March.

Work-stream 6	Supporting Other vulnerable groups
Strategic context (what can be influenced and what can't/what's already happening elsewhere at strategic level and how does Eye feature in the bigger picture/who I best placed to progress)	<p>Locality Matters evidence did not highlight troubled families as a priority. Community meeting raised issue of family carers and disabled young people (links to reducing demand on health and social care/ CONNECT/ Volunteering/ Good neighbour schemes).</p> <p>Sure Start centre is supporting parents, cared for children and vulnerable young people.</p> <p>Gareth is leading families in poverty work – with Childrens Centres.</p> <p>SCC CYP service would like more private meeting rooms for young people being supported in the community – based in the Mix (as service for young</p>

action?)	people based in Stowmarket).
Why are we doing it?	To support vulnerable adults to become independent through employment and support parents of troubled families to manage with reduced support from the public sector over time.
What does success look like?	Fewer troubled families and more vulnerable adults in work.
How will be go about achieving it?	<ol style="list-style-type: none"> 1. Support young people to gain the relevant information, experience and knowledge to help them identify pathways to careers and employment 2. Support adults to leave unemployment and to access higher level work by offering local support and access to adult education 3. Build relationships with schools and businesses 4. Lever in funding and networking opportunities 5. Support for parents in troubled families?
Who will be involved?	Relevant statutory services including support for troubled families, Job Centre Plus, Hartismere, local businesses.
Constraints/Risks	Public funding reductions
Resources required	None identified.
Progress so far	None
Next steps	None planned

Work-stream 7	Governance, involvement and communications
Strategic context (what can be influenced and what can't/what's already happening elsewhere at strategic level and how does Eye feature in the bigger picture/who I best placed to progress action?)	<p>A steering group chaired by Peter Gould and attended by officers of the County, District and Town Councils has been meeting every 2 months. Other services will be invited to attend as required.</p> <p>Community Groups are fully involved in shaping proposals for new services.</p> <p>Further thought is required about the involvement/briefing of elected Members at Town, District and County levels.</p> <p>Communicating progress to all audiences is important.</p>
Why are we doing it?	To ensure the work is overseen by elected representatives, that community representatives are involved and that key partners are 'bought in' to relevant projects and can get co-operation within their organisations.
What does success look like?	Commitment to implement agreed actions across all relevant organisations
How will be go about achieving it?	
Who will be involved?	
Constraints/Risks	
Resources required	

Progress so far	This work-stream requires more attention and resources.
Next steps	AR meeting Tony and Varena to arrange for more information to be published on the ETC website. Once that has been achieved Eye 2 Eye should be used to provide brief updates.

Work-stream 8	Shaping a thriving market town
Strategic context (what can be influenced and what can't/what's already happening elsewhere at strategic level and how does Eye feature in the bigger picture/who I best placed to progress action?)	The Waveney Valley Tourism initiative has been revived and Eye is a member. It is focused on heritage tourism including that related to the former WW2 airfield sites, walking, cycling, horse riding and visits to town centres. Eye needs to be involved in shaping the future of key sites such as the former older persons housing site at the Paddocks. Funding for improvements to heritage assets such as the town hall being sought.
Why are we doing it?	To understand what the Eye community want the town to look like so that the decisions of the statutory bodies can take these into account and proposals for improvements can be developed. To promote the town to visitors to support town centre and other businesses.
What does success look like?	A vision for Eye that most local people agree with, an agreed plan for improvements to traffic management, street scene, shop usage, community facilities and mechanisms to realise these proposals. Effective promotion of the Town which brings more visitors to the town.
How will be go about achieving it?	Some sort of visioning/planning for real, town planning process that engages all residents. Engagement with town centre businesses and wider tourism related businesses.
Who will be involved?	Local community and local businesses
Constraints/Risks	Need for the business association to develop into a more active body. Financial resources.
Resources required	
Progress so far	<ol style="list-style-type: none"> 1. AR engaged with reinvigorated Waveney Valley Tourism Local Action Group – need to find a local business rep to take over. 2. Funding being sought for sites of heritage interest e.g. the Town Hall.
Next steps	<ol style="list-style-type: none"> 1. AR arranging an event for local businesses to discuss their vision for the town, its promotion etc. to be held in April. 2. AR seeking to develop the ETC website for promotion purposes.

Workstream 9	Public realm maintenance and improvement
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Strategic context (what can be influenced and what can't/what's already happening elsewhere at strategic level and how does Eye feature in the bigger picture/who I best placed to progress action?)	BMSDC (Peter Garrett) are leading a process to examine the potential for bringing maintenance functions such as grass cutting under a single local contract.
Why are we doing it?	To demonstrate that a co-ordinated local approach to the provision of some services brings cost efficiency and local responsiveness
What does success look like?	Local management of land owned by Town, District, County Councils, NHS and schools.
How will we go about achieving it?	Peter Garrett's work will identify the physical assets in the town and the costs of keeping them maintained, from a grounds maintenance perspective. Armed with this information, interested parties should be assembled to explore the potential for a different and combined commissioning approach that is far more inclined to local provision.
Who will be involved?	Peter Garret is working on it with SCC
Constraints/Risks	
Resources required	
Progress so far	Unknown
Next steps	Eye represented at an event being arranged by Peter Garrett by Mick

Workstream 10	Resources Plan
Strategic context (what can be influenced and what can't/what's already happening elsewhere at strategic level and how does Eye feature in the bigger picture/who I best placed to progress action?)	<p>There are two aspects to the resources plan:</p> <ol style="list-style-type: none"> 1. finding the ongoing resources (staff or funding) to implement the agreed work-streams. 2. agreeing the one-off funding that can be determined or influenced by the partnership working in the locality. <p>NB One off Funding:</p> <p>Income:</p> <ul style="list-style-type: none"> Section 106 funding for the major development Sale of assets – county district and town Ongoing Funding for services/costs saved <p>Ongoing Savings:</p> <ul style="list-style-type: none"> From cost saving efforts of the community <p>Expenses:</p> <ul style="list-style-type: none"> Capital works and new facilities and services to allow major development to go ahead Ongoing Support for additional community capacity <p>The following resolution relates to the permitted housing development:</p> <p>That the Planning Lead - Growth and Sustainable Planning be authorised to secure a planning obligation under Section 106 of the</p>

	<p>Town and Country Planning Act, 1990, to provide:-</p> <ul style="list-style-type: none"> • Provision and management of public open space/play equipment; • Affordable Housing as agreed (20%); • That subsequent planning applications for the development of the site should be substantially in accordance with the provisions of the development brief; • Travel Plan details and provision, as agreed with SCC; • Education - £1,768,253 • Pre-school provision - £170,548 • Libraries - £60,480 • NHS England - £100,380 • Highway Safety Improvements (Town Centre, Primary and High Schools) - £75,000; • Public transport - £37,000; • Rights of way - £46,150; • Sports facilities/pitch drainage in Eye - £100,000.
Why are we doing it?	To identify all the resources that could be used to enable the process of developing these workstreams to be completed and enables the actions resulting to be implemented and that Eye is able to influence spending that affects the Town but is determined by other agencies such as S106.
What does success look like?	A plan agreed by the statutory agencies that sets out what capital, revenue and people resources will be used to deliver better support at lower cost over the next N years.
How will be go about achieving it?	
Who will be involved?	
Constraints/Risks	Reductions in public funding. Difficulties in measuring volunteer time
Resources required	
Progress so far	<p>BMSDC has agreed to look at whether the S106 for the housing development can be varied at this late stage.</p> <p>A number of staff from the County Council, the District Council, the CCG and CAS are actively working on actions arising from the locality matters report.</p> <p>ETC is actively looking to maximise the return from its assets.</p>
Next steps	<p>Further discussion with partners about how Eye can influence spending decisions.</p> <p>Further work on maximising ETC assets.</p>